

PET WELLNESS CLUB TERMS AND CONDITIONS

A-WELLNESS PLANS:

1. The Plan is a contract between the Petersfield Centre for Integrated Veterinary Medicine and yourself, and does not apply to treatments at any other veterinary practice.
2. The Plan is not transferable to another 3rd person and entitles only the pet you named in the contract.
3. The Plan is not a Pet Insurance.
4. The Plan entitles your pet to receive routine preventative treatment to maintain its health and is limited to the services, procedures and products necessary to monitor its health as specified in the plan designed for its age.
5. The annual or monthly fees are based on the species and age of your pet and not the weight as the services or procedures are not weight related (consultations, titer testing or vaccination, blood, faeces or urine analysis cost the same for a Yorkshire Terrier than for a Great Dane).
6. The full annual fee or the first of the 12 monthly instalments has to be paid at the time of signing the contract, followed in the second option by 11 payments made on the 1st of the next calendar month.
7. If you wished to use more than 50% of the products and services that the Plan entitles your pet to on the first 4 months of the contract, the full annual fee will apply with no instalment option.
8. If you cancelled the Plan at any point, the full payment of the services used to date at the current non-discounted prices would apply. In the event of your pet passing away, the case will be dealt with on an individual basis.
9. Failing to pay more than 2 instalments on time may cause the termination of your Plan and the terms stated in point 8 for cancellations will apply.

B.DISCOUNT CARD:

1. The Discount Card is an agreement between the Petersfield Centre for Integrated Veterinary Medicine and yourself, and does not apply to treatments at any other veterinary practice.
2. The Card is not transferable to another 3rd person and the benefits are applicable to all the pets in your household registered at the time of signing the agreement.
3. Any new pet added to the household during the period of the agreement will have to be sufficiently documented (proof of purchase, adoption, etc) for the new pet to be entitled to the Discount Card benefits.
4. The Card fee is taken once per year (covers 12 calendar months starting at the date of signing the agreement).
5. The Card remains property of the Petersfield Centre for Integrated Veterinary Medicine and should be returned to us at the termination of the agreement.