

Terms and Conditions

1. The Plan is a contract between the Petersfield Centre for Integrated Veterinary Medicine and yourself, and does not apply to treatments at any other veterinary practice.
2. The Plan is not transferable to another 3rd person and entitles only the pet you named in the contract.
3. The Plan is not a Pet Insurance.
4. The Plan entitles your pet to receive the routine preventative treatment to maintain its health and is limited to the services, procedures and products necessary to monitor its health as specified in the plan.
5. The monthly fees are based on the species (cat or dog) and age of your pet and not on the weight as the services or procedures are not weight related (consultations, titre testing or vaccination, blood, faeces or urine analysis cost the same for a Yorkshire Terrier and a Great Dane).
6. The first of the 12 monthly instalments must be paid at the time of signing the contract, followed by 11 payments made on the 1st of the next calendar month.
7. You have to set up a Standing Order with your bank. Our bank details to do this will be in the form we give you at the time of signing.
8. You can start using the services, procedures and products included in your pet's plan from 1 month after setting up the plan, once the first two payments have been made.
9. If you wanted to use one of the services included in the plan at the time of signing for it, this will not be taken off the plan but you can use your discount card for it.
10. If you cancelled the Plan at any point, the full payment of the services used to date at the current non-discounted prices would apply. In the event of your pet passing away, the case will be dealt with on an individual basis.
11. Failing to pay more than 2 instalments on time may cause the termination of your Plan and the terms stated in point 10 for cancellations will apply.